

# THE RUSTIC, HOUSTON DOWNTOWN

## SAGE INCLUSION ASSESSMENT REPORT



Prepared  
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# Introduction

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The Rustic is a vibrant dining and entertainment venue that combines great food, live music, and a welcoming atmosphere with thoughtful accessibility features. Located at 1836 Polk St, Houston, TX, the restaurant serves fresh, hand-crafted American and Southwestern dishes made with locally sourced ingredients. The menu caters to a variety of preferences, offering vegetarian-friendly options and customized dishes for people with allergy issues. Guests can enjoy a wide selection of Texas beers, wines, spirits, and handcrafted mocktails, making it a perfect spot for any occasion.

Accessibility is seamlessly integrated into the venue's design, with accessible parking spaces situated close to a wide, barrier-free entrance. The surfaces throughout the restaurant are stable, firm, and slip-resistant, ensuring safety and ease of movement for all visitors.

The venue's interior and exterior feature a step-free layout, making navigation simple for those using mobility aids. Accessible restrooms are equipped with grab bars and spacious layouts to meet the needs of individuals with limited mobility. Ramped access to the stage ensures that live performances can be enjoyed by everyone, reinforcing The Rustic's commitment to inclusivity. To support guests with visual impairments, the venue incorporates contrasting colors in its decorations and signage, ensuring clear visibility and orientation.

The Rustic is a space where accessibility, great food, and live entertainment come together, creating a welcoming destination for casual outings, group events, and memorable experiences.

# The Basis for Sage Analysis

## Analysis Based on Multiple Accessibility Standards:

- Americans with Disabilities Act (ADA) Standards
- ISO 21902:2021 Tourism and related services – Accessible tourism for all – Requirements and recommendations
- ISO 21542:2021 Building construction – Accessibility and usability of the built environment
- Sage Best Practices based on 200,000+ hours of accessible trip planning experience



Our accessibility assessment is comprehensive.

## The Analysis Covers the Five Main Disability Categories

- Mobility including wheelchair users, mobility scooter users, and slow walkers
- Vision including blind and low vision
- Hearing including deaf and hard of hearing
- Mental including cognitive and sensory
- Allergy and dietary



# The Rustic Accessibility Characteristics Overview

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*Assessment conducted by John Sage  
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## **Mobility:**

- Available accessible outdoor parking spaces with sufficient width and length
- Barrier-free entrance
- Wide doorways
- Stable, firm and slip-resistant floor surfaces
- Smooth transition between different floor surfaces
- Ramps with handrails are available to accommodate level changes
- Plenty of room for maneuvering in a wheelchair/scooter
- Accessible bar with a lowered section
- Chairs and benches of suitable height
- Sufficient space between tables
- Tables of suitable height and sufficient knee and toe clearance
- Accessible toilet compartment with fixed horizontal and vertical grab bars
- Comfortable toilet height for a transfer from a wheelchair/scooter
- Automatic sink water controls and toilet flush controls
- Ramp access to the stage area

**Visual:**

- Availability of clearly positioned and well illuminated signs contrasted with their surroundings
- Floor surface is slip-resistant and does not produce glare
- Sufficient lighting level in most areas
- Circulation paths without obstructions, protrusions and openings
- Furniture surfaces free of abrasions and sharp edges

**Hearing:**

- Staff members can communicate through writing
- Acoustic environment corresponds to the purpose of the venue
- Lighting in most areas is sufficient to facilitate lip reading

**Cognitive:**

- Clear and simple signage
- Non-glare, non-reflective floor and table surfaces
- No flickering lights within the site
- The noise level allows for comfortable communication
- Non-distracting decorations, avoiding abstract artwork or overly bright colors

**Allergy:**

- Ventilation and air conditioning systems operate properly
- Smoke - free indoor area
- Allergy-friendly customized dishes are available upon request
- A specific protocol for handling allergy-related inquiries or requests

# The Rustic's Accessible Zones: Descriptions and Key Features

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## Parking and External Routes



- 2 accessible parking spaces clearly indicated with an International Symbol of Accessibility



- Accessible parking spaces are conveniently located near the entrance



## Parking and External Routes



- The pathways are wide with a minimum clear width of more than 36 inches along the path of travel
- The ground surface is stable, firm, and remains slip-resistant in both wet and dry conditions
- The ground surface visually contrasts with adjacent walls

## Entrance



- The entrance doors visually contrast with surroundings
- The double doorways provide sufficient width for guests using mobility aids
- The doors feature handles that allow for comfortable gripping from a seated or standing position



## Entrance



- The door threshold height is minimized with a large transition plate, creating a nearly flat entry

## Indoor and Outdoor Dining Areas



- The floor surface of the dining area is stable, firm, and slip-resistant, and does not produce glare
- The transitions between different floor surfaces are level and free of abrupt changes in height



- Level changes are addressed with ramps that feature handrails, ample width, and a gentle, comfortable slope
- The dining areas feature sufficient turning space and the width of the walking path is more than 36 inches

## Indoor and Outdoor Dining Areas



- The lighting is sufficient to facilitate lip-reading and awareness of changes in level and slope

- The decorations feature muted tones and simple, calming designs, avoiding overly bright colors or complex, busy patterns



- The tables have a matte or low-sheen surface, avoiding excessive gloss or shine.

- The surfaces of certain tables are designed without sharp edges or protruding elements



- Certain tables are 29 inches high, with a knee and toe clearance of 28 inches in height, 15 inches in depth, and over 30 inches in width, ensuring accessibility for individuals with mobility impairments.

## Indoor and Outdoor Dining Areas



- The bar includes a lowered section with a height of 31 inches
- The bar stand surface is non-glossy and free from sharp edges or protruding elements
- The clear floor space in front of the bar stand is at least 90 x 90 inches which allows for easy approach and maneuvering

## Stage



- The stage is accessible via a ramp



## Public Bathroom



- The accessible bathroom is marked with the International Symbol of Accessibility
- The door to the accessible restroom is a swinging door type 33 inches wide without a threshold
- The door handle contrasts with the door surface, is positioned at a height of 40 inches, and can be operated with one hand without the need for tight grasping, pinching, or wrist twisting
- The floor surface is stable, firm, and slip-resistant and it does not produce glare
- The toilet is equipped with fixed horizontal grab bars on the rear and side walls, as well as a vertical grab bar



## Public Bathroom



- The horizontal grab bars are positioned 35 inches above the floor
- The toilet seat is at a convenient height of 18 inches
- The distance from the nearest side wall to the centerline of the toilet is 17 inches



- The flush controls are automatic
- The pipes under the sink are insulated and protected to prevent contact
- The reaching distance from the front of the sink to the operable part of the faucet is 19 inches
- The water controls are hand - operated and can be operated with one hand, does not require tight grasping, pinching and twisting of the wrist

## Contact:

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**THIS REPORT HAS BEEN PREPARED BY**

**SAGE INCLUSION**

 435 Hunters Creek Drive New Braunfels, TX 78132 USA

 1-888-313-6606

 [info@sageinclusion.com](mailto:info@sageinclusion.com)

 [www.sageinclusion.com](http://www.sageinclusion.com)